

Privacy Policy

Ebe's Cuban Cafe & Lemonade · Effective May 13, 2026

Ebe's Cuban Cafe ("Ebe's," "we," "our," or "us") respects your privacy. This Privacy Policy explains what information we collect when you visit ebescubancafe.com (the "Site"), call us, place an order, or interact with us in person, and how we use, share, and protect that information. It applies to visitors from anywhere in the United States, including Florida residents who have rights under the Florida Digital Bill of Rights (FDBR) and consumers in states with comparable laws (including the California Consumer Privacy Act / CPRA). If you do not agree with this Policy, please do not use the Site.

1. Who We Are

Ebe's Cuban Cafe is a locally owned, family-run cafe located at 408 N US Hwy 41, Ruskin, FL 33570. You can reach us by phone at (656) 213-7277 or by email through the contact information on our Site.

2. Information We Collect

Information you give us: name, phone number, email, order details, catering inquiries, SMS opt-in, and any messages you send us.

Information collected automatically: IP address, device and browser type, referring URL, pages viewed, and approximate location, gathered through standard web logs and cookies or similar technologies.

Payment information: we do not process card payments through this Site. In-store and delivery payments are handled by our point-of-sale and third-party delivery platforms (DoorDash, Uber Eats, Grubhub), each governed by its own privacy policy.

Sensitive information: we do not knowingly collect government IDs, precise geolocation, biometric, health, or financial-account data through the Site.

3. How We Use Information

We use the information we collect to (a) respond to inquiries and fulfill orders or catering requests; (b) operate, secure, and improve the Site; (c) send transactional messages and, where you have opted in, occasional promotional texts or emails; (d) understand visitor traffic in aggregate; and (e) comply with law and protect our legal rights.

4. How We Share Information

We do not sell your personal information for money. We do not share your personal information with third parties for their independent marketing. We share limited information only with: service providers who host the Site, send messages on our behalf, or provide analytics; third-party ordering and delivery platforms when you choose to order through them; and government authorities when required by law, court order, or to protect the safety of our customers, staff, or business.

5. Cookies and Analytics

The Site uses a small number of cookies and standard web analytics to count visits and improve performance. You can disable cookies in your browser settings; some Site features may not work as intended without them.

6. SMS / Text Messaging

If you give us your phone number and opt in to texts, we may send order confirmations, catering replies, or occasional specials. Message and data rates may apply. Reply STOP to opt out at any time or HELP for help. We do not share mobile numbers with third parties for their marketing.

7. Your Choices and Rights

All visitors: you may ask us to access, correct, or delete personal information we hold about you, and to opt out of marketing messages, by contacting us using the details in Section 12.

Florida residents (FDBR): where applicable, you have the right to confirm whether we process your personal data, access it, correct inaccuracies, request deletion, obtain a portable copy, and opt out of the sale of personal data, targeted advertising, and certain profiling. We do not engage in these activities, but you may still submit a request.

California residents (CCPA/CPRA) and other state privacy laws: you have similar rights to know, delete, correct, and opt out of "sales" or "sharing" of personal information. We do not sell or share personal information as those terms are defined under those laws.

We will respond to verifiable requests within the time required by applicable law (generally 45 days). We will not discriminate against you for exercising any of these rights.

8. Data Retention

We keep personal information only as long as needed for the purposes described in this Policy or as required by law (for example, tax and accounting records). We then delete or de-identify it.

9. Data Security

We use reasonable administrative, technical, and physical safeguards to protect information we hold. No internet transmission or storage is 100% secure, however, and we cannot guarantee absolute security.

10. Children's Privacy

The Site is intended for a general audience and is not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us information, please contact us and we will delete it.

11. Third-Party Links

The Site links to third-party services such as Google Maps, Yelp, DoorDash, Uber Eats, and Grubhub. We are not responsible for their privacy practices. Please review their policies before using them.

12. Contact Us

To exercise any of the rights above or ask a question about this Policy, contact us at:

Ebe's Cuban Cafe, 408 N US Hwy 41, Ruskin, FL 33570

Phone: (656) 213-7277

Web: ebescubancafe.com

13. Changes to This Policy

We may update this Policy from time to time. The "Effective" date at the top reflects the latest revision. Material changes will be highlighted on the Site.

This Policy is provided for informational purposes and does not constitute legal advice. It is intended to describe the practices of a small, locally owned cafe and may be updated as our operations or the law change.